

## How to get online

1. Locate the white router from GET in your apartment.
2. On this router, you'll find the name of the network and password.
3. Find the network on your device and connect using the password.

## Troubleshooting

1. Check the router for green lights. There should be 4 green lights if everything is working as it should.
2. Check to see if the cable from the router is connected to the wall outlet. Also ensure that the cable is inserted in the red connector (marked WAN) on the router.
3. Unplug the power to the router for 5 minutes. After plugging in, wait 2-4 minutes. Are all the lights green?
4. If your connection still isn't working, reset the router by pressing the "reset" button on the back. You can use a paper clip for this. Press the button down for about 10 seconds. When all the lights on the router starts flashing, you'll know it's going through the reset phase. This can take up to 5 minutes.
5. If you've tried all the steps above, and you still don't have a connection, call GET on 21 54 54 54.